



Executive Member for Transport 2025/2026

No of Indicators = 42 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub August 2025

		Collection Frequency	Previous Years			2025/2026				Target	Polarity	DOT
			2022/2023	2023/2024	2024/2025	Q1	Q2	Q3	Q4			
CAN026	The number of CYC electric vehicle recharging points in York (updated definition Q4 21/22 to CYC points only)	Quarterly	110	103	103	103	-	-	-	-	Up is Good	◄► Neutral
EV03	Number of publicly available EV charging DEVICES (may have more than one charging connector) recorded on ZapMap - All speeds	Quarterly	154	147	160	-	-	-	-	-	Up is Good	◄► Neutral
EV03a	Rate of publicly available EV charging DEVICES (may have more than one charging connector) recorded on ZapMap per 100,000 population - All speeds	Quarterly	76.36	72.89	78.2	-	-	-	-	-	Up is Good	◄► Neutral
	Benchmark - National Data	Quarterly	60.5	91.1	115.4	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	36.61	53.33	66.2	-	-	-	-	-		
EV04	Number of publicly available EV charging DEVICES (may have more than one charging connector) recorded on ZapMap – Rapid chargers	Quarterly	29	35	50	-	-	-	-	-	Up is Good	▲ Green
EV04a	Rate of publicly available EV charging DEVICES (may have more than one charging connector) recorded on ZapMapper 100,000 population – Rapid chargers	Quarterly	14.38	17.35	24.4	-	-	-	-	-	Up is Good	▲ Green
	Benchmark - National Data	Quarterly	11.06	16.94	22.3	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	10.62	15.14	21	-	-	-	-	-		
CAN029	% of ultra-low emission vehicles in CYC Fleet, operating in York (Electric and Hybrid)	Quarterly	27.73%	34.00%	-	-	-	-	-	-	Up is Good	▲ Green
CAN029i	% of ultra-low emission Licensed Taxis operating in York (Electric and Hybrid)	Quarterly	34.40%	38.00%	40.50%	41.70%	-	-	-	-	Up is Good	▲ Green
CAN029ii	% of ultra-low emission Buses (ULEB) operating in York (Electric and Hybrid) - (low emission Buses before 2022/23)	Quarterly	40.00%	65.00% (Est)	65.00%	65.00% (Est)	65.00% (Est)	65.00% (Est)	65.00% (Est)	-	Up is Good	◄► Neutral
CAN36	Number of vehicles in CYC Fleet	Quarterly	238	253	-	-	-	-	-	-	Neutral	◄► Neutral
CAN37	Number of low emission vehicles in CYC Fleet, operating in York (Electric, Hybrid and Euro 6)	Quarterly	112	141	-	-	-	-	-	-	Up is Good	▲ Green
	% of low emission vehicles in CYC Fleet, operating in York (Electric, Hybrid and Euro 6)	Quarterly	47.05%	56.00%	-	-	-	-	-	-	Up is Good	▲ Green
CAN031	P&R Passenger Journeys - (LI 3 b) - (2009 baseline: 3,941,852)	Monthly	3.17m	3.6m	3.77m	0.87m	-	-	-	-	Up is Good	◄► Neutral



Executive Member for Transport 2025/2026

No of Indicators = 42 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub August 2025

			Previous Years			2025/2026							
		Collection Frequency	2022/2023	2023/2024	2024/2025	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
01 - Transport	CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (2009 baseline: 10,832,614)	Monthly	9.83m	10m	9.94m	-	-	-	-	-	Up is Good	◄► Neutral
	CAN032-A	Passenger journeys on local bus services (Not comparable with CAN031/CAN032 - DfT measure - BUS01e)	Annual	13.2m	14.6m	-	-	-	-	-	-	Up is Good	▲ Green
	CAN032-B	Passenger journeys on local bus services per head of population - (DfT measure BUS01f)	Annual	65.6	70.6	-	-	-	-	-	-	Up is Good	▲ Green
		Benchmark - National Data	Annual	59.8	62.9	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	40.5	43	-	-	-	-	-	-		
	CES26	Index of cycling activity (%) (AM Peak) from 2009 Baseline (5,171) (Calendar Year) (LI 2a(ii)) - SUSPENDED DATA AWAITING REVIEW	Annual	103.00% (2022)	106.00% (2023)	-	-	-	-	-	-	Up is Good	▲ Green
	CES27	Index of cycling activity (%) (PM Peak) from 2009 Baseline (4,557) (Calendar Year) (LI 2b(ii)) - SUSPENDED DATA AWAITING REVIEW	Annual	96.00% (2022)	102.00% (2023)	-	-	-	-	-	-	Up is Good	▲ Green
	CES28	Index of cycling activity (%) (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c(ii))	Annual	115.00% (2022)	114.00% (2023)	102.00% (2024)	-	-	-	-	-	Up is Good	◄► Neutral
	CES33	Index of pedestrians walking to and from the City Centre (%) (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	124.00% (2022)	125.00% (2023)	101.00% (2024)	-	-	-	-	-	Up is Good	◄► Neutral
	CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (Calendar Year) (LI 4a)	Annual	60.00% (2022)	78.00% (2023)	78.70% (2024)	-	-	-	-	-	Up is Good	◄► Neutral
	GCC02	Carbon emissions across the city (kilotonnes of carbon dioxide equivalent) (Calendar Year)	Annual	-	-	-	-	-	-	-	-	Up is Bad	◄► Neutral
	TAP35	% of Talkabout panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Discontinued	17.65%	14.53%	14.32%	-	-	-	-	-	Up is Good	◄► Neutral
% of Talkabout panel who think that the council and partners are not doing well encouraging the use of low emission vehicles		Discontinued	46.26%	52.23%	48.85%	-	-	-	-	-	Up is Bad	◄► Neutral	



Executive Member for Transport 2025/2026

No of Indicators = 42 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub August 2025

			Previous Years			2025/2026						
		Collection Frequency	2022/2023	2023/2024	2024/2025	Q1	Q2	Q3	Q4	Target	Polarity	DOT
TAP40	% of Talkabout panel who think that the council and partners are doing well encouraging residents to use sustainable methods of transport	Quarterly	-	-	-	-	-	-	-	-	Up is Good	◀▶ Neutral
	% of Talkabout panel who think that the council and partners are doing not well encouraging residents to use sustainable methods of transport	Quarterly	-	-	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
TSS08B	% of tenants who say car parking is not a problem in their neighbourhood	Annual	40.10%	32.91%	31.96%	-	-	-	-	-	Up is Good	▼ Red
	% of tenants who say car parking is a major problem in their neighbourhood	Annual	29.70%	33.42%	34.59%	-	-	-	-	-	Up is Bad	▲ Red
	% of tenants who say car parking is a minor problem in their neighbourhood	Annual	30.20%	33.54%	33.45%	-	-	-	-	-	Up is Bad	◀▶ Neutral
YCC036	Customer Centre appointments - Parking	Monthly	508	262	215	60	-	-	-	-	Neutral	◀▶ Neutral
YCC107	YCC Number of calls offered - Parking	Weekly	20,911	16,033	16,327	4,250	-	-	-	-	Neutral	◀▶ Neutral
CES05	% of Principal roads where maintenance should be considered (Local Recording)	Annual	NC	10.58%	14.03%	-	-	-	-	-	Up is Bad	◀▶ Neutral
	% of Principal roads where maintenance should be considered (Scanner - NI 130-01)	Annual	NC	2.00%	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	Benchmark - National Data (Scanner DTI Comparison)	Annual	4.00%	4.00%	(Avail Dec 2025)	-	-	-	-	-	-	
	Benchmark - Regional Data (Scanner DTI Comparison)	Annual	3.00%	3.00%		-	-	-	-	-	-	
Regional Rank (Rank out of 15)	Annual	N/A	N/C		-	-	-	-	-			
CES06	% of Non-principal classified roads where maintenance should be considered (Local Recording)	Annual	NC	25.38%	32.86%	-	-	-	-	-	Up is Bad	▲ Red
	% of Non-principal classified roads where maintenance should be considered (Scanner - NI 130-02)	Annual	NC	4.00%	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
	Benchmark - National Data (Scanner DTI Comparison)	Annual	6.00%	7.00%	(Avail Dec 2025)	-	-	-	-	-	-	
	Benchmark - Regional Data (Scanner DTI Comparison)	Annual	3.00%	4.00%		-	-	-	-	-	-	
Regional Rank (Rank out of 15)	Annual	N/A	N/C		-	-	-	-	-			



Executive Member for Transport 2025/2026

No of Indicators = 42 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub August 2025

			Previous Years			2025/2026								
		Collection Frequency	2022/2023	2023/2024	2024/2025	Q1	Q2	Q3	Q4	Target	Polarity	DOT		
02. Highways	CES07	% of Unclassified roads where maintenance should be considered (Local Recording)	Annual	NC	41.84%	47.09%	-	-	-	-	-	Up is Bad	▲ Red	
		% of Unclassified roads where maintenance should be considered (BV224b)	Annual	NC	46.50%	-	-	-	-	-	-	Up is Bad	◀▶ Neutral	
		Benchmark - National Data (Scanner DfT Comparison)	Annual	17.00%	17.00%	(Avail Dec 2025)	-	-	-	-	-	-		
		Benchmark - Regional Data (Scanner DfT Comparison)	Annual	15.00%	17.00%		-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	N/A	N/C		-	-	-	-	-	-		
	CES100	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.09m) (LI 10diii)	Annual	2.08m	2.03m	2.03m	-	-	-	-	-	Neutral	◀▶ Neutral	
	CES14	Reported number of PEOPLE killed in road traffic accidents (Calendar Year) (LI 13a)	Monthly	4 (2022)	4 (2023 Prov)	2 (Prov 2024)	-	-	-	-	-	Up is Bad	◀▶ Neutral	
	CES14i	Reported number of PEOPLE killed or seriously injured (KSI) in road traffic accidents (Calendar Year) (LI 13a (i))	Monthly	42 (2022)	64 (2023 Prov)	27 (Prov 2024)	-	-	-	-	-	Up is Bad	◀▶ Neutral	
	CES16	Reported number of PEOPLE slightly injured in road traffic accidents (Calendar Year) (LI 13c)	Monthly	347 (2022)	303 (2023 Prov)	113 (Prov 2024)	-	-	-	-	-	Up is Bad	▼ Green	
	CES17	Reported number of CHILDREN (0-15) killed in road traffic accidents (Calendar Year) (LI 13b)	Monthly	0 (2022)	0 (2023)	0 (Prov 2024)	-	-	-	-	-	Up is Bad	▼ Green	
	CES61	STREET LIGHTING - Number of issues reported - (Customer Raised)	Monthly	2,731	2,183	2,573	251	-	-	-	-	Neutral	◀▶ Neutral	
	CES62	STREET LIGHTING - Average time taken to resolve issues (Working days) - (Customer Raised)	Monthly	13	6.4	15.6	3.5	-	-	-	-	Up is Bad	▼ Green	
	CES63	STREET LIGHTING - % issues resolved within target time (SLA) - (Customer Raised)	Monthly	35.40%	42.90%	40.30%	72.00%	-	-	-	-	Up is Good	▲ Green	
	CES82	STREET LIGHTING - Total number of Streetlights	Annual	-	-	-	-	-	-	-	-	Neutral	◀▶ Neutral	
	CES83	STREET LIGHTING - Total number of Streetlights with LEDs	Annual	-	-	-	-	-	-	-	-	Neutral	◀▶ Neutral	
	CES83a	STREET LIGHTING - % of Streetlights with LEDs	Annual	-	-	-	-	-	-	-	-	Up is Good	◀▶ Neutral	
YCC226	STREET LIGHTING - Number of issues reported online (Digital channel only)	Monthly	1,663	1,603	2,083	177	-	-	-	-	Neutral	◀▶ Neutral		
	STREET LIGHTING - % of issues reported online (Digital channel only)	Monthly	60.90%	73.40%	81.00%	70.50%	-	-	-	-	Up is Good	◀▶ Neutral		



Executive Member for Transport 2025/2026

No of Indicators = 42 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub August 2025

			Previous Years			2025/2026							
		Collection Frequency	2022/2023	2023/2024	2024/2025	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
03. Large Projects	CORP10L	Large Project - Local Plan	Discontinued	Amber	Green	Green	Closed	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Castle Gateway	Quarterly	Amber	Amber	Amber	Amber	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	Amber	Red	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Smart Travel Evolution Programme (STEP)	Discontinued	Green	Green	Closed	-	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Flood Risk	Discontinued	Green	Green	Closed	-	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - City Centre Access	Quarterly	Green	Red	Green	Green	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Hyperhubs	Discontinued	Amber	Complete	-	-	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Haxby Station	Quarterly	Amber	Green	Closed (Pending funding)	n/a	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - York Station Gateway	Quarterly	Amber	Red	Red	Red	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Ouseworm (York and North Yorkshire Catchment Flood Management Project)	Quarterly	Green	Green	Green	Green	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Hyperhubs - Union Terrace	Quarterly	-	Amber	Amber	Green	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - EV Charger	Quarterly	-	Amber	Red	Amber	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Bus Service Improvement Plan (BSIP)	Quarterly	-	-	Green	Green	-	-	-	-	Neutral	◀▶ Neutral
Large Project - Hyperhubs - Askham Bar	Quarterly	-	-	Amber	Amber	-	-	-	-	Neutral	◀▶ Neutral		
04. Finance	BPI110	Forecast Budget Outturn (£000s Overspent / - Underspent) - CYC Subtotal (excluding contingency)	Quarterly	£4,887	£3,661	£1,123	£4,909	-	-	-	-	Up is Bad	▲ Red
Projects - Learn	CORP10L	Large Project - P&R Interchanges	Quarterly	-	-	-	Green	-	-	-	-	Neutral	◀▶ Neutral