



Executive Member for Environment and Climate Emergency 2025/2026

No of Indicators = 79 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub October 2025

		Collection Frequency	Previous Years			2025/2026					Polarity	DOT		
			2022/2023	2023/2024	2024/2025	Q1	Q2	Q3	Q4	Target				
1. Waste	CES46a	Missed waste collections - Number of issues reported	Monthly	1,868	2,308	4,221	1,049	1,097	-	-	-	Up is Bad	◀▶ Neutral	
	CES84	Missed waste collections - Number of issues meeting criteria for recollection reported	Monthly	-	-	3,281	862	707	-	-	-	Up is Bad	◀▶ Neutral	
	CES48	Missed waste collections - Number of issues meeting criteria for recollection per 100,000 collections - (YTD)	Monthly	39.6	49.1	69.5	73.4	66.2	-	-	-	Up is Bad	▲ Red	
	CES49	Missed waste collections - Number of issues meeting criteria for recollection dealt with	Monthly	1,865	2,305	2,681	676	637	-	-	-	Neutral	◀▶ Neutral	
	SLA22	Missed waste collections - Average time taken to resolve issues meeting criteria for recollection (Working days)	Monthly	2	1.4	6.4	9	8.2	-	-	-	Up is Bad	▲ Red	
	WA104	Number of Complaints (All Grades) - Waste Services		Monthly	1,225	935	582	80	58	-	-	-	Up is Bad	▼ Green
		Number of Complaints (Grade 1) - Waste Services		Monthly	109	116	328	50	31	-	-	-	Up is Bad	▼ Green
		Number of Complaints (Grade 2) - Waste Services		Monthly	1,116	804	252	29	27	-	-	-	Up is Bad	▼ Green
		Number of cases referred to the Ombudsman - Waste		Monthly	3	1	0	0	0	-	-	-	Up is Bad	▼ Green
	CES35	Residual household waste per household (kg/household) (DEFRA)		Quarterly	499.41kg	511.18kg (Prov)	499.8kg (Prov)	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data		Annual	508.8kg	510.9kg (Prov)	(Avail Nov 2025)	-	-	-	-	-		
		Benchmark - Regional Data		Annual	504.7kg	516.4kg (Prov)	(Avail Nov 2025)	-	-	-	-	-		
		Regional Rank (Rank out of 15)		Annual	8	8		-	-	-	-	-		
	CES36	Household waste sent for reuse, recycling or composting (%) (DEFRA)		Quarterly	41.59%	41.71% (Prov)	41.58% (Prov)	-	-	-	-	-	Up is Good	◀▶ Neutral
		Household waste recycled / composted: Benchmark - National Data		Annual	41.70%	42.30% (Prov)	(Avail Nov 2025)	-	-	-	-	-		
		Household waste recycled / composted: Benchmark - Regional Data		Annual	41.50%	41.00% (Prov)	(Avail Nov 2025)	-	-	-	-	-		
Household waste recycled / composted: Regional Rank (Rank out of 15)		Annual	10	9	(Avail Nov 2025)	-	-	-	-	-				



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CES36a	Household waste sent for reuse, recycling or composting per household (kg/household) (DEFRA)	Quarterly	353.62kg (Prov)	365.82kg (Prov)	355.69kg (Prov)	-	-	-	-	-	Up is Good	◄► Neutral
	Benchmark - National Data	Quarterly	364.3kg	355.89kg (Prov)	(Avail Nov 2025)	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	357.7kg	358.5kg (Prov)		-	-	-	-	-		
	Regional Rank (Rank out of 15)	Quarterly	6	9		-	-	-	-	-		
CES37	Municipal waste sent to landfill (%) (DEFRA)	Quarterly	2.87%	1.82% (Prov)	7.26% (Prov)	-	-	-	-	-	Up is Bad	▲ Red
	Benchmark - National Data	Annual	7.30%	5.50% (Prov)	(Avail Nov 2025)	-	-	-	-	-		
	Benchmark - Regional Data	Annual	2.50%	2.10% (Prov)		-	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	12	12		-	-	-	-	-		
CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste)	Quarterly	88,541.59	90,171.33	88,253.41	-	-	-	-	-	Neutral	◄► Neutral
CES45a	% of properties offered 4 or more recyclable materials - (Snapshot)	Annual	99.46%	92.29%	(Due 2025)	-	-	-	-	-	Up is Good	◄► Neutral
GWA01	Number of active subscriptions to the Garden Waste Scheme - (Snapshot)	Monthly	-	-	39,300	39,755	40,674	-	-	-	Up is Good	◄► Neutral
TAP33	% of Talkabout panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	26.26%	24.51%	23.91%	31.55%	-	-	-	-	Up is Good	◄► Neutral
	% of Talkabout panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	46.68%	47.91%	48.33%	52.94%	-	-	-	-	Up is Bad	◄► Neutral
CSPEC6	GRAFFITI - Number of issues reported	Monthly	856	550	241	59	148	-	-	-	Neutral	◄► Neutral
CAN008b	GRAFFITI - Number of offensive issues dealt with by CYC	Monthly	93	94	72	17	72	-	-	-	Neutral	◄► Neutral
CAN009b	GRAFFITI - Number of non-offensive issues dealt with by CYC	Monthly	694	430	157	38	70	-	-	-	Neutral	◄► Neutral
CAN008	GRAFFITI - Average time taken to resolve offensive issues (Working days) - (YTD)	Monthly	1.3	1	1.5	2.7	1.1	-	-	-	Up is Bad	▲ Red
CAN008d	GRAFFITI - % offensive issues resolved within target time (SLA set in 2016)	Monthly	92.50%	95.70%	97.20%	76.50%	52.80%	-	-	-	Up is Good	◄► Neutral
CAN009	GRAFFITI - Average time taken to resolve non-offensive issues (Working days) - (YTD)	Monthly	2.8	3.2	2.3	2.8	2.6	-	-	-	Up is Bad	◄► Neutral



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			2022/2023	2023/2024	2024/2025	Q1	Q2	Q3	Q4				
2. Public Realm	CAN009d	GRAFFITI - % non-offensive issues resolved within target time (SLA set in 2016)	Monthly	95.80%	95.10%	95.50%	86.80%	65.70%	-	-	-	Up is Good	◀▶ Neutral
	YCC227	STREET CLEANING - Number of issues reported	Monthly	2,307	2,214	2,340	607	589	-	-	-	Neutral	◀▶ Neutral
	CSPEC4	VEGETATION - Number of issues reported (includes weeds and overgrown hedges)	Monthly	2,112	2,711	2,735	642	777	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Grass	Monthly	-	-	478	103	72	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Hedges	Monthly	-	-	672	163	196	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Leaves or blossom	Monthly	-	-	146	11	14	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Moss	Monthly	-	-	24	3	4	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Trees	Monthly	-	-	1,013	261	346	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Weeds	Monthly	-	-	402	101	145	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Not specified	Monthly	-	-	0	0	0	-	-	-	Neutral	◀▶ Neutral
		CSPEC4a	VEGETATION - Number of issues reported (includes weeds and overgrown hedges) - (Rolling 12 months)	Monthly	2,116	2,713	2,737	2,421	2,165	-	-	-	Up is Bad
	CSPEC7	LITTER BINS - Number of issues reported - (Customer Raised)	Monthly	151	194	189	60	55	-	-	-	Neutral	◀▶ Neutral
	CSPEC8	DOG BINS - Number of issues reported - (Customer Raised)	Monthly	36	62	119	13	20	-	-	-	Neutral	◀▶ Neutral
	SLA02	STREET CLEANING - % of urgent cleansing cases resolved within SLA (2 hours) - (YTD) (SLA set in 2016)	Monthly	46.10%	55.20%	52.10%	48.70%	47.00%	-	-	-	Up is Good	▼ Red
	SLA04	STREET CLEANING - % of standard cleansing cases resolved within SLA (3 days) - (YTD) (SLA set in 2016)	Monthly	65.20%	52.60%	49.90%	41.90%	49.50%	-	-	-	Up is Good	▼ Red
	SLA13	Overall Public Realm Standard Cleansing cases completed within SLA (SLA set in 2016)	Monthly	75.00%	66.80%	64.90%	63.50%	68.70%	-	-	-	Up is Good	◀▶ Neutral
SLA13b	Overall Public Realm Standard Cleansing cases dealt with that breached SLA (SLA set in 2016)	Monthly	742	1,065	1,285	366	366	-	-	-	Up is Bad	▲ Red	
SLA18	Overall Public Realm Cleansing cases completed within (YTD) (SLA set in 2016)	Monthly	67.90%	64.30%	62.40%	60.30%	62.70%	-	-	-	Up is Good	◀▶ Neutral	



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	SLA20	VEGETATION - Average time taken to resolve issues (includes weeds and overgrown hedges) (Working days)	Monthly	16.5	9	8.2	19.6	6.3	-	-	-	Up is Bad Red
3. Parks	TAP30	% of Talkabout panel who think that the council are doing well at improving green spaces to help biodiversity and mitigate climate change	Quarterly	38.30%	36.84%	37.50%	43.05%	-	-	-	-	Up is Good Neutral
		% of Talkabout panel who think that the council are doing well at improving green spaces to help biodiversity and mitigate climate change	Quarterly	45.74%	45.43%	45.31%	36.63%	-	-	-	-	Up is Bad Neutral
	TAP32	% of Talkabout panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	31.56%	28.41%	31.19%	33.42%	-	-	-	-	Up is Good Green
		% of Talkabout panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	59.42%	64.62%	61.08%	58.56%	-	-	-	-	Up is Bad Green
4. Penalty Notices	FPN01a	Fixed Penalty Notices - Dog Fouling - (Fouling of Land Act)	Monthly	2	1	2	0	1	-	-	-	Neutral Neutral
	FPN01b	Fixed Penalty Notices - Litter	Monthly	6	5	5	1	2	-	-	-	Neutral Neutral
	FPN01c	Fixed Penalty Notices - S34 non production of waste transfer notes/licences	Monthly	5	15	6	1	2	-	-	-	Neutral Neutral
	FPN01d	Fixed Penalty Notices - S46 Household Waste presentation	Monthly	2	18	7	0	24	-	-	-	Neutral Neutral
	FPN01e	Fixed Penalty Notices - S47 Commercial Waste	Monthly	1	3	0	0	3	-	-	-	Neutral Neutral
	FPN02a	Community Protection Notices - Dog Fouling (Private or communal areas)	Monthly	3	5	4	0	0	-	-	-	Neutral Neutral
	FPN02b	Community Protection Notices - Waste accumulation on residential property	Monthly	10	5	5	0	1	-	-	-	Neutral Neutral
	FPN02c	Community Protection Notices - Other	Monthly	4	11	11	3	3	-	-	-	Neutral Neutral
	FPN05a	FPN issued for PSPO breach - Dog Fouling	Monthly	-	-	-	0	1	-	-	-	Neutral Neutral
	FPN05b	FPN issued for PSPO breach - Dog Control	Monthly	-	-	-	0	0	-	-	-	Neutral Neutral
	FPN05c	FPN issued for PSPO breach – Urination/Defecation	Monthly	-	-	-	0	1	-	-	-	Neutral Neutral



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CAN026	The number of CYC electric vehicle recharging points in York (updated definition Q4 21/22 to CYC points only)	Quarterly	110	103	103	103	103	-	-	-	Up is Good	◀▶ Neutral
CAN027	Average Annual Mean Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	24.1	23.4	18.2	-	-	-	-	-	Up is Bad	▼ Green
CAN027a	Average Annual Mean Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	24.4	21.8	20.4	-	-	-	-	-	Up is Bad	▼ Green
CAN027b	Average Annual Mean Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	27.9	25.8	22.3	-	-	-	-	-	Up is Bad	▼ Green
CAN027c	Average Annual Mean Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	21.7	20.1	19.5	-	-	-	-	-	Up is Bad	▼ Green
CAN027d	Average Annual Mean Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	23.8	22.2	20	-	-	-	-	-	Up is Bad	▼ Green
CAN027e	Average Annual Mean Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	19.2	19.5	18	-	-	-	-	-	Up is Bad	◀▶ Neutral
CAN027f	Average Annual Mean Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	33	29.8	23.2	-	-	-	-	-	Up is Bad	▼ Green
CAN027g	Average Annual Mean Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	40.6	34.4	25.5	-	-	-	-	-	Up is Bad	▼ Green
CAN028	The maximum Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	28.45	27	20.9	-	-	-	-	-	Up is Bad	▼ Green
CAN028a	The maximum Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	30.62	25.7	24.8	-	-	-	-	-	Up is Bad	▼ Green
CAN028b	The maximum Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	41.33	37.1	32.4	-	-	-	-	-	Up is Bad	▼ Green
CAN028c	The maximum Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	30.39	28.8	25.4	-	-	-	-	-	Up is Bad	▼ Green



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5. Air Quality and Climate Change	CAN028d	The maximum Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	33.77	30.9	28.1	-	-	-	-	-	Up is Bad Green
	CAN028e	The maximum Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	25.97	25	23.9	-	-	-	-	-	Up is Bad Green
	CAN028f	The maximum Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	47.26	42.6	31.1	-	-	-	-	-	Up is Bad Green
	CAN028g	The maximum Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	43.73	36.6	28.5	-	-	-	-	-	Up is Bad Green
	CAN038	The average of maximum annual mean Nitrogen Dioxide concentration recorded across three areas of technical breach (at points of relevant public exposure) (ug/m3) (Calendar Year)	Annual	44.1	38.8	30.7	-	-	-	-	-	Up is Bad Green
	CES020	CO2 emissions (tonnes) per head of population (within LA scope) (Calendar Year)	Annual	3.5 (2022)	3.2 (2023)	-	-	-	-	-	-	Up is Bad Green
		Benchmark - National Data	Annual	3.8 (2022)	3.5 (2023)	-	-	-	-	-	-	
		Benchmark - Regional Data	Annual	3.9 (2022)	3.5 (2023)	-	-	-	-	-	-	
	EPC01ac	% of dwellings with energy rating A-C band on the EPC Register (where A is the most energy efficient) - (Snapshot) - All dwellings on the register	Monthly	42.00%	44.60%	46.10%	46.60%	-	-	-	-	Up is Good Neutral
	EPC01aci	% of dwellings with energy rating A-C band on the EPC Register (where A is the most energy efficient) - Dwellings added/renewed in the past year only	Annual	49.39%	58.47%	59.06%	59.13%	-	-	-	-	Up is Good Neutral
		Benchmark - National Data	Annual	56.77%	59.71%	61.25%	63.58%	-	-	-	-	
		Benchmark - Regional Data	Annual	50.33%	55.26%	57.10%	60.93%	-	-	-	-	
GCC02	Carbon emissions across the city (kilotonnes of carbon dioxide equivalent) (Calendar Year)	Annual	-	-	-	-	-	-	-	-	Up is Bad Neutral	
GCC03	Level of CO2 emissions from council buildings and operations (tonnes of carbon dioxide equivalent)	Annual	3,462.42	3,309	-	-	-	-	-	-	Up is Bad Green	



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	TAP29	% of Talkabout panel who think that the council and partners are doing well at reducing air pollution	Quarterly	33.07%	34.26%	36.46%	46.93%	-	-	-	-	Up is Good	▲ Green	
		% of Talkabout panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	49.07%	44.29%	39.84%	32.80%	-	-	-	-	Up is Bad	▼ Green	
	TAP34	% of Talkabout panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	41.99%	35.08%	34.19%	22.67%	-	-	-	-	Up is Good	▼ Red	
		% of Talkabout panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	43.83%	47.24%	53.98%	45.87%	-	-	-	-	Up is Bad	◄► Neutral	
	TAP35	% of Talkabout panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Discontinued	17.65%	14.53%	14.32%	-	-	-	-	-	Up is Good	◄► Neutral	
		% of Talkabout panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Discontinued	46.26%	52.23%	48.85%	-	-	-	-	-	Up is Bad	◄► Neutral	
	TAP40	% of Talkabout panel who think that the council and partners are doing well encouraging residents to use sustainable methods of transport	Quarterly	-	-	-	36.53%	-	-	-	-	Up is Good	◄► Neutral	
		% of Talkabout panel who think that the council and partners are doing not well encouraging residents to use sustainable methods of transport	Quarterly	-	-	-	50.67%	-	-	-	-	Up is Bad	◄► Neutral	
	6. Satisfaction	TAP01	% of Talkabout panel satisfied with their local area as a place to live	Quarterly	82.18%	79.68%	80.44%	81.67%	-	-	-	-	Up is Good	◄► Neutral
			Benchmark - Community Life Survey	Annual	N/C	74.00%	-	-	-	-	-	-		
Benchmark - LG Inform			Quarterly	79.00%	-	-	-	-	-	-	-			
% of Talkabout panel dissatisfied with their local area as a place to live			Quarterly	10.64%	13.10%	12.22%	11.67%	-	-	-	-	Up is Bad	▼ Green	
7. Public Protection	PP01	% of businesses visited reporting that contact with officers was helpful	Annual	100.00%	100.00%	-	-	-	-	-	-	Up is Good	◄► Neutral	
	PP02	% of businesses visited reporting that they were treated fairly	Annual	100.00%	100.00%	-	-	-	-	-	-	Up is Good	◄► Neutral	
	PP04	% of customers who were satisfied with the overall level of service provided	Annual	49.10%	82.80%	-	-	-	-	-	-	Up is Good	▲ Green	
	PP06	% of food premises that are classified as broadly compliant - (YTD)	Quarterly	89.50%	93.00%	90.00%	-	91.00%	-	-	-	Up is Good	◄► Neutral	



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8. Large Projects	CORP10L	Large Project - Local Plan	Discontinued	Amber	Green	Green	Closed	-	-	-	-	Neutral	◀▶ Neutral	
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral	
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	Amber	Red	Amber	-	-	-	Neutral	◀▶ Neutral	
		Large Project - Flood Risk	Discontinued	Green	Green	Closed	-	-	-	-	-	Neutral	◀▶ Neutral	
		Large Project - Council Housing Energy Retrofit Programme	Discontinued	Amber	Green	Complete	-	-	-	-	-	Neutral	◀▶ Neutral	
		Large Project - Haxby Station	Quarterly	Amber	Green	Closed (Pending funding)	(Paused)	Amber	-	-	-	Neutral	◀▶ Neutral	
		Large Project - York Station Gateway	Quarterly	Amber	Red	Red	Red	Amber	-	-	-	Neutral	◀▶ Neutral	
		Large Project - Ousewerm (York and North Yorkshire Catchment Flood Management Project)	Quarterly	Green	Green	Green	Green	Green	-	-	-	Neutral	◀▶ Neutral	
		Large Project - Harewood Whin Green Energy Park	Quarterly	Amber	Amber	Green	Green	(Paused)	-	-	-	Neutral	◀▶ Neutral	
		Large Project - Hyperhubs - Union Terrace	Quarterly	-	Amber	Amber	Green	Green	-	-	-	Neutral	◀▶ Neutral	
		Large Project - EV Charger	Quarterly	-	Amber	Red	Amber	Amber	-	-	-	Neutral	◀▶ Neutral	
		Large Project - Local Energy Advice Demonstrator (LEAD)	Discontinued	-	Green	Closed	-	-	-	-	-	Neutral	◀▶ Neutral	
		Large Project - Carbon Reduction	Quarterly	-	-	Green	Green	Green	-	-	-	Neutral	◀▶ Neutral	
		Large Project - Green Waste	Discontinued	-	-	Complete	-	-	-	-	-	Neutral	◀▶ Neutral	
		Large Project - Retrofit One Stop Shop York (ROSSY)	Quarterly	-	-	Green	Amber	Green	-	-	-	Neutral	◀▶ Neutral	
Large Project - City Leap Accelerator	Quarterly	-	-	-	Amber	Amber	-	-	-	Neutral	◀▶ Neutral			
Large Project - Hyperhubs - Askham Bar	Quarterly	-	-	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral			
Finance	9.	BPI110	Forecast Budget Outturn (£000s Overspent / - Underspent) - CYC Subtotal (excluding contingency)	Quarterly	£4,887	£3,661	£1,123	£4,909	-	-	-	-	Up is Bad	▲ Red