



# Executive Member for Environment and Climate Emergency 2025/2026

No of Indicators = 76 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub August 2025

			Previous Years			2025/2026							
		Collection Frequency	2022/2023	2023/2024	2024/2025	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
1. Waste	CES46a	Missed waste collections - Number of issues reported	Monthly	1,868	2,308	4,221	1,049	-	-	-	-	Up is Bad	◀▶ Neutral
	CES84	Missed waste collections - Number of issues meeting criteria for recollection reported	Monthly	-	-	3,281	862	-	-	-	-	Up is Bad	◀▶ Neutral
	CES48	Missed waste collections - Number of issues meeting criteria for recollection per 100,000 collections - (YTD)	Monthly	39.6	49.1	69.5	73.4	-	-	-	-	Up is Bad	▲ Red
	CES49	Missed waste collections - Number of issues meeting criteria for recollection dealt with	Monthly	1,865	2,305	2,681	653	-	-	-	-	Neutral	◀▶ Neutral
	SLA22	Missed waste collections - Average time taken to resolve issues meeting criteria for recollection (Working days)	Monthly	2	1.4	6.4	8.8	-	-	-	-	Up is Bad	▲ Red
	WA104	Number of Complaints (All Grades) - Waste Services	Monthly	1,225	935	582	80	-	-	-	-	Up is Bad	▼ Green
		Number of Complaints (Grade 1) - Waste Services	Monthly	109	116	328	50	-	-	-	-	Up is Bad	◀▶ Neutral
		Number of Complaints (Grade 2) - Waste Services	Monthly	1,116	804	252	29	-	-	-	-	Up is Bad	▼ Green
		Number of cases referred to the Ombudsman - Waste	Monthly	3	1	0	0	-	-	-	-	Up is Bad	▼ Green
	CES35	Residual household waste per household (kg/household) (DEFRA)	Quarterly	499.41kg	511.18kg (Prov)	499.8kg (Prov)	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	508.8kg	510.9kg (Prov)	(Avail Nov 2025)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	504.7kg	516.4kg (Prov)		-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	8	8		-	-	-	-	-		
	Household waste sent for reuse, recycling or composting (%) (DEFRA)	Quarterly	41.59%	41.71% (Prov)	41.58% (Prov)		-	-	-	-	-	Up is Good	◀▶ Neutral
	CES36	Household waste recycled / composted: Benchmark - National Data	Annual	41.70%	42.30% (Prov)	(Avail Nov 2025)	-	-	-	-	-		
		Household waste recycled / composted: Benchmark - Regional Data	Annual	41.50%	41.00% (Prov)	(Avail Nov 2025)	-	-	-	-	-		
Household waste recycled / composted: Regional Rank (Rank out of 15)		Annual	10	9	(Avail Nov 2025)	-	-	-	-	-			
		Annual	10	9		-	-	-	-	-			



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CES36a	Household waste sent for reuse, recycling or composting per household (kg/household) (DEFRA)	Quarterly	353.62kg (Prov)	365.82kg (Prov)	355.69kg (Prov)	-	-	-	-	-	Up is Good	◄► Neutral
	Benchmark - National Data	Quarterly	364.3kg	355.89kg (Prov)	(Avail Nov 2025)	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	357.7kg	358.5kg (Prov)		-	-	-	-	-		
	Regional Rank (Rank out of 15)	Quarterly	6	9		-	-	-	-	-		
CES37	Municipal waste sent to landfill (%) (DEFRA)	Quarterly	2.87%	1.82% (Prov)	7.26% (Prov)	-	-	-	-	-	Up is Bad	▲ Red
	Benchmark - National Data	Annual	7.30%	5.50% (Prov)	(Avail Nov 2025)	-	-	-	-	-		
	Benchmark - Regional Data	Annual	2.50%	2.10% (Prov)		-	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	12	12		-	-	-	-	-		
CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste)	Quarterly	88,541.59	90,171.33	88,253.41	-	-	-	-	-	Neutral	◄► Neutral
CES45a	% of properties offered 4 or more recyclable materials - (Snapshot)	Annual	99.46%	92.29%	(Avail Oct 2025)	-	-	-	-	-	Up is Good	◄► Neutral
GWA01	Number of active subscriptions to the Garden Waste Scheme - (Snapshot)	Monthly	-	-	39,300	39,755	-	-	-	-	Up is Good	◄► Neutral
TAP33	% of Talkabout panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	26.26%	24.51%	23.91%	-	-	-	-	-	Up is Good	▼ Red
	% of Talkabout panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	46.68%	47.91%	48.33%	-	-	-	-	-	Up is Bad	◄► Neutral
CSPEC6	GRAFFITI - Number of issues reported	Monthly	856	550	241	59	-	-	-	-	Neutral	◄► Neutral
CAN008b	GRAFFITI - Number of offensive issues dealt with by CYC	Monthly	93	94	72	17	-	-	-	-	Neutral	◄► Neutral
CAN009b	GRAFFITI - Number of non-offensive issues dealt with by CYC	Monthly	694	430	157	38	-	-	-	-	Neutral	◄► Neutral
CAN008	GRAFFITI - Average time taken to resolve offensive issues (Working days) - (YTD)	Monthly	1.3	1	1.5	2.7	-	-	-	-	Up is Bad	▲ Red
CAN008d	GRAFFITI - % offensive issues resolved within target time (SLA set in 2016)	Monthly	92.50%	95.70%	97.20%	76.50%	-	-	-	-	Up is Good	◄► Neutral



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2. Public Realm	CAN009	GRAFFITI - Average time taken to resolve non-offensive issues (Working days) - (YTD)	Monthly	2.8	3.2	2.3	2.8	-	-	-	-	Up is Bad	◀▶ Neutral
	CAN009d	GRAFFITI - % non-offensive issues resolved within target time (SLA set in 2016)	Monthly	95.80%	95.10%	95.50%	86.80%	-	-	-	-	Up is Good	◀▶ Neutral
	YCC227	STREET CLEANING - Number of issues reported	Monthly	2,307	2,214	2,340	607	-	-	-	-	Neutral	◀▶ Neutral
	CSPEC4	VEGETATION - Number of issues reported (includes weeds and overgrown hedges)	Monthly	2,112	2,711	2,735	642	-	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Grass	Monthly	-	-	478	103	-	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Hedges	Monthly	-	-	672	163	-	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Leaves or blossom	Monthly	-	-	146	11	-	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Moss	Monthly	-	-	24	3	-	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Trees	Monthly	-	-	1,013	261	-	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Weeds	Monthly	-	-	402	101	-	-	-	-	Neutral	◀▶ Neutral
		VEGETATION - Number of issues reported – Not specified	Monthly	-	-	0	0	-	-	-	-	Neutral	◀▶ Neutral
		CSPEC4a	VEGETATION - Number of issues reported (includes weeds and overgrown hedges) - (Rolling 12 months)	Monthly	2,116	2,713	2,737	2,421	-	-	-	-	Up is Bad
	CSPEC7	LITTER BINS - Number of issues reported - (Customer Raised)	Monthly	151	194	189	60	-	-	-	-	Neutral	◀▶ Neutral
	CSPEC8	DOG BINS - Number of issues reported - (Customer Raised)	Monthly	36	62	119	13	-	-	-	-	Neutral	◀▶ Neutral
	SLA02	STREET CLEANING - % of urgent cleansing cases resolved within SLA (2 hours) - (YTD) (SLA set in 2016)	Monthly	46.10%	55.20%	52.10%	48.70%	-	-	-	-	Up is Good	▼ Red
SLA04	STREET CLEANING - % of standard cleansing cases resolved within SLA (3 days) - (YTD) (SLA set in 2016)	Monthly	65.20%	52.60%	49.90%	42.10%	-	-	-	-	Up is Good	▼ Red	
SLA13	Overall Public Realm Standard Cleansing cases completed within SLA (SLA set in 2016)	Monthly	75.00%	66.80%	64.90%	63.50%	-	-	-	-	Up is Good	▼ Red	



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	SLA13b	Overall Public Realm Standard Cleansing cases dealt with that breached SLA (SLA set in 2016)	Monthly	742	1,065	1,285	366	-	-	-	-	Up is Bad	▲ Red
	SLA18	Overall Public Realm Cleansing cases completed within (YTD) (SLA set in 2016)	Monthly	67.90%	64.30%	62.40%	60.30%	-	-	-	-	Up is Good	▼ Red
	SLA20	VEGETATION - Average time taken to resolve issues (includes weeds and overgrown hedges) (Working days)	Monthly	16.5	9	8.2	7.5	-	-	-	-	Up is Bad	▼ Green
3. Parks	TAP30	% of Talkabout panel who think that the council are doing well at improving green spaces to help biodiversity and mitigate climate change	Quarterly	38.30%	36.84%	37.50%	-	-	-	-	-	Up is Good	◀▶ Neutral
		% of Talkabout panel who think that the council are doing well at improving green spaces to help biodiversity and mitigate climate change	Quarterly	45.74%	45.43%	45.31%	-	-	-	-	-	Up is Bad	◀▶ Neutral
	TAP32	% of Talkabout panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	31.56%	28.41%	31.19%	-	-	-	-	-	Up is Good	◀▶ Neutral
		% of Talkabout panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	59.42%	64.62%	61.08%	-	-	-	-	-	Up is Bad	◀▶ Neutral
4. Penalty Notices	FPN01a	Fixed Penalty Notices - Dog Fouling	Monthly	2	1	2	0	-	-	-	-	Neutral	◀▶ Neutral
	FPN01b	Fixed Penalty Notices - Litter	Monthly	6	5	5	1	-	-	-	-	Neutral	◀▶ Neutral
	FPN01c	Fixed Penalty Notices - S34 non production of waste transfer notes/licences	Monthly	5	15	6	1	-	-	-	-	Neutral	◀▶ Neutral
	FPN01d	Fixed Penalty Notices - S46 Household Waste presentation	Monthly	2	18	7	0	-	-	-	-	Neutral	◀▶ Neutral
	FPN01e	Fixed Penalty Notices - S47 Commercial Waste	Monthly	1	3	0	0	-	-	-	-	Neutral	◀▶ Neutral
	FPN02a	Community Protection Notices - Dog Fouling (Private or communal areas)	Monthly	3	5	4	0	-	-	-	-	Neutral	◀▶ Neutral
	FPN02b	Community Protection Notices - Waste accumulation on residential property	Monthly	10	5	5	0	-	-	-	-	Neutral	◀▶ Neutral
	FPN02c	Community Protection Notices - Other	Monthly	4	11	11	3	-	-	-	-	Neutral	◀▶ Neutral



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			2022/2023	2023/2024	2024/2025	Q1	Q2	Q3	Q4			
CAN026	The number of CYC electric vehicle recharging points in York (updated definition Q4 21/22 to CYC points only)	Quarterly	110	103	103	103	-	-	-	-	Up is Good	◄► Neutral
CAN027	Average Annual Mean Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	24.1	23.4	18.2	-	-	-	-	-	Up is Bad	▼ Green
CAN027a	Average Annual Mean Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	24.4	21.8	20.4	-	-	-	-	-	Up is Bad	▼ Green
CAN027b	Average Annual Mean Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	27.9	25.8	22.3	-	-	-	-	-	Up is Bad	▼ Green
CAN027c	Average Annual Mean Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	21.7	20.1	19.5	-	-	-	-	-	Up is Bad	▼ Green
CAN027d	Average Annual Mean Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	23.8	22.2	20	-	-	-	-	-	Up is Bad	▼ Green
CAN027e	Average Annual Mean Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	19.2	19.5	18	-	-	-	-	-	Up is Bad	◄► Neutral
CAN027f	Average Annual Mean Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	33	29.8	23.2	-	-	-	-	-	Up is Bad	▼ Green
CAN027g	Average Annual Mean Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	40.6	34.4	25.5	-	-	-	-	-	Up is Bad	▼ Green
CAN028	The maximum Nitrogen Dioxide concentration in Salisbury Terrace (ug/m3) (Calendar Year)	Annual	28.45	27	20.9	-	-	-	-	-	Up is Bad	▼ Green
CAN028a	The maximum Nitrogen Dioxide concentration in Prices/Nunnery Lane (ug/m3) (Calendar Year)	Annual	30.62	25.7	24.8	-	-	-	-	-	Up is Bad	▼ Green
CAN028b	The maximum Nitrogen Dioxide concentration in Blossom St/Holgate (ug/m3) (Calendar Year)	Annual	41.33	37.1	32.4	-	-	-	-	-	Up is Bad	▼ Green
CAN028c	The maximum Nitrogen Dioxide concentration in Fishergate/Paragon (ug/m3) (Calendar Year)	Annual	30.39	28.8	25.4	-	-	-	-	-	Up is Bad	▼ Green
CAN028d	The maximum Nitrogen Dioxide concentration in Lawrence St (ug/m3) (Calendar Year)	Annual	33.77	30.9	28.1	-	-	-	-	-	Up is Bad	▼ Green



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5. Air Quality and Climate Change	CAN028e	The maximum Nitrogen Dioxide concentration in Fulford (ug/m3) (Calendar Year)	Annual	25.97	25	23.9	-	-	-	-	-	Up is Bad	▼ Green
	CAN028f	The maximum Nitrogen Dioxide concentration in Gillygate / LMW (ug/m3) (Calendar Year)	Annual	47.26	42.6	31.1	-	-	-	-	-	Up is Bad	▼ Green
	CAN028g	The maximum Nitrogen Dioxide concentration in Rougier St/GHS (ug/m3) (Calendar Year)	Annual	43.73	36.6	28.5	-	-	-	-	-	Up is Bad	▼ Green
	CAN038	The average of maximum annual mean Nitrogen Dioxide concentration recorded across three areas of technical breach (at points of relevant public exposure) (ug/m3) (Calendar Year)	Annual	44.1	38.8	30.7	-	-	-	-	-	Up is Bad	▼ Green
	CES020	CO2 emissions (tonnes) per head of population (within LA scope) (Calendar Year)	Annual	3.5 (2022)	3.2 (2023)	-	-	-	-	-	-	Up is Bad	▼ Green
		Benchmark - National Data	Annual	3.8 (2022)	3.5 (2023)	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	3.9 (2022)	3.5 (2023)	-	-	-	-	-	-		
	EPC01ac	% of dwellings with energy rating A-C band on the EPC Register (where A is the most energy efficient) - (Snapshot) - All dwellings on the register	Monthly	42.00%	44.60%	46.10%	46.60%	-	-	-	-	Up is Good	▼ Red
	EPC01aci	% of dwellings with energy rating A-C band on the EPC Register (where A is the most energy efficient) - Dwellings added/renewed in the past year only	Annual	49.39%	58.47%	59.06%	-	-	-	-	-	Up is Good	◄► Neutral
		Benchmark - National Data	Annual	56.77%	59.71%	61.25%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	50.33%	55.26%	57.10%	-	-	-	-	-		
	GCC02	Carbon emissions across the city (kilotonnes of carbon dioxide equivalent) (Calendar Year)	Annual	-	-	-	-	-	-	-	-	Up is Bad	◄► Neutral
	GCC03	Level of CO2 emissions from council buildings and operations (tonnes of carbon dioxide equivalent)	Annual	3,462.42	3,309	-	-	-	-	-	-	Up is Bad	▼ Green
TAP29	% of Talkabout panel who think that the council and partners are doing well at reducing air pollution	Quarterly	33.07%	34.26%	36.46%	-	-	-	-	-	Up is Good	▲ Green	
	% of Talkabout panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	49.07%	44.29%	39.84%	-	-	-	-	-	Up is Bad	▼ Green	



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	TAP34	% of Talkabout panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	41.99%	35.08%	34.19%	-	-	-	-	-	Up is Good	▼ Red
		% of Talkabout panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	43.83%	47.24%	53.98%	-	-	-	-	-	Up is Bad	▲ Red
	TAP35	% of Talkabout panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Discontinued	17.65%	14.53%	14.32%	-	-	-	-	-	Up is Good	◀▶ Neutral
		% of Talkabout panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Discontinued	46.26%	52.23%	48.85%	-	-	-	-	-	Up is Bad	◀▶ Neutral
	TAP40	% of Talkabout panel who think that the council and partners are doing well encouraging residents to use sustainable methods of transport	Quarterly	-	-	-	-	-	-	-	-	Up is Good	◀▶ Neutral
		% of Talkabout panel who think that the council and partners are doing not well encouraging residents to use sustainable methods of transport	Quarterly	-	-	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
6. Satisfaction	TAP01	% of Talkabout panel satisfied with their local area as a place to live	Quarterly	82.18%	79.68%	80.44%	-	-	-	-	-	Up is Good	◀▶ Neutral
		Benchmark - Community Life Survey	Annual	N/C	74.00%	-	-	-	-	-	-		
		Benchmark - LG Inform	Quarterly	79.00%	-	-	-	-	-	-	-		
		% of Talkabout panel dissatisfied with their local area as a place to live	Quarterly	10.64%	13.10%	12.22%	-	-	-	-	-	Up is Bad	◀▶ Neutral
7. Public Protection	PP01	% of businesses visited reporting that contact with officers was helpful	Annual	100.00%	100.00%	-	-	-	-	-	Up is Good	◀▶ Neutral	
	PP02	% of businesses visited reporting that they were treated fairly	Annual	100.00%	100.00%	-	-	-	-	-	Up is Good	◀▶ Neutral	
	PP04	% of customers who were satisfied with the overall level of service provided	Annual	49.10%	82.80%	-	-	-	-	-	Up is Good	▲ Green	
	PP06	% of food premises that are classified as broadly compliant - (YTD)	Quarterly	89.50%	93.00%	90.00%	-	-	-	-	-	Up is Good	◀▶ Neutral



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8. Large Projects	CORP10L	Large Project - Local Plan	Discontinued	Amber	Green	Green	Closed	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - York Central	Quarterly	Amber	Amber	Amber	Amber	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Outer Ring Road (A1237)	Quarterly	Amber	Amber	Amber	Red	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Flood Risk	Discontinued	Green	Green	Closed	-	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Hyperhubs	Discontinued	Amber	Complete	-	-	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Council Housing Energy Retrofit Programme	Discontinued	Amber	Green	Complete	-	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Haxby Station	Quarterly	Amber	Green	Closed (Pending funding)	n/a	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - York Station Gateway	Quarterly	Amber	Red	Red	Red	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Ousewerm (York and North Yorkshire Catchment Flood Management Project)	Quarterly	Green	Green	Green	Green	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Harewood Whin Green Energy Park	Quarterly	Amber	Amber	Green	Green	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Hyperhubs - Union Terrace	Quarterly	-	Amber	Amber	Green	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - EV Charger	Quarterly	-	Amber	Red	Amber	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Local Energy Advice Demonstrator (LEAD)	Discontinued	-	Green	Closed	-	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Carbon Reduction	Quarterly	-	-	Green	Green	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Green Waste	Discontinued	-	-	Complete	-	-	-	-	-	Neutral	◀▶ Neutral
		Large Project - Retrofit One Stop Shop York (ROSSY)	Quarterly	-	-	Green	Amber	-	-	-	-	Neutral	◀▶ Neutral
Large Project - Hyperhubs - Askham Bar	Quarterly	-	-	Amber	Amber	-	-	-	-	Neutral	◀▶ Neutral		
9. Finance	BPI110	Forecast Budget Outturn (£000s Overspent / - Underspent) - CYC Subtotal (excluding contingency)	Quarterly	£4,887	£3,661	£1,123	£4,909	-	-	-	-	Up is Bad	▲ Red
Projects	CORP10L	Large Project - City Leap Accelerator	Quarterly	-	-	-	Amber	-	-	-	-	Neutral	◀▶ Neutral