



# Executive Member for Transport 2025/2026

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Produced by the Business Intelligence Hub October 2025

|          |  | Collection Frequency | Previous Years |              |           | 2025/2026    |              |              |              | Target | Polarity   | DOT           |
|----------|--|----------------------|----------------|--------------|-----------|--------------|--------------|--------------|--------------|--------|------------|---------------|
|          |  |                      | 2022/2023      | 2023/2024    | 2024/2025 | Q1           | Q2           | Q3           | Q4           |        |            |               |
| CAN026   | The number of CYC electric vehicle recharging points in York (updated definition Q4 21/22 to CYC points only)  | Quarterly            | 110            | 103          | 103       | 103          | 103          | -            | -            | -      | Up is Good | ◄►<br>Neutral |
| EV03     | Number of publicly available EV charging DEVICES (may have more than one charging connector) recorded on ZapMap - All speeds                         | Quarterly            | 154            | 147          | 160       | 170          | -            | -            | -            | -      | Up is Good | ▲<br>Green    |
| EV03a    | Rate of publicly available EV charging DEVICES (may have more than one charging connector) recorded on ZapMap per 100,000 population - All speeds    | Quarterly            | 76.36          | 72.89        | 78.2      | 83.1         | -            | -            | -            | -      | Up is Good | ▲<br>Green    |
|          | Benchmark - National Data  | Quarterly            | 60.5           | 91.1         | 115.4     | 123.8        | -            | -            | -            | -      |            |               |
|          | Benchmark - Regional Data  | Quarterly            | 36.61          | 53.33        | 66.2      | 74.7         | -            | -            | -            | -      |            |               |
| EV04     | Number of publicly available EV charging DEVICES (may have more than one charging connector) recorded on ZapMap – Rapid chargers                     | Quarterly            | 29             | 35           | 50        | 49           | -            | -            | -            | -      | Up is Good | ◄►<br>Neutral |
| EV04a    | Rate of publicly available EV charging DEVICES (may have more than one charging connector) recorded on ZapMapper 100,000 population – Rapid chargers | Quarterly            | 14.38          | 17.35        | 24.4      | 24           | -            | -            | -            | -      | Up is Good | ◄►<br>Neutral |
|          | Benchmark - National Data  | Quarterly            | 11.06          | 16.94        | 22.3      | 24           | -            | -            | -            | -      |            |               |
|          | Benchmark - Regional Data  | Quarterly            | 10.62          | 15.14        | 21        | 21.9         | -            | -            | -            | -      |            |               |
| CAN029   | % of ultra-low emission vehicles in CYC Fleet, operating in York (Electric and Hybrid)   | Quarterly            | 27.73%         | 34.00%       | 45.00%    | -            | 53.00%       | -            | -            | -      | Up is Good | ▲<br>Green    |
| CAN029i  | % of ultra-low emission Licensed Taxis operating in York (Electric and Hybrid)   | Quarterly            | 34.40%         | 38.00%       | 40.50%    | 41.70%       | 42.50%       | -            | -            | -      | Up is Good | ▲<br>Green    |
| CAN029ii | % of ultra-low emission Buses (ULEB) operating in York (Electric and Hybrid) - (low emission Buses before 2022/23)                                   | Quarterly            | 40.00%         | 65.00% (Est) | 65.00%    | 65.00% (Est) | 65.00% (Est) | 65.00% (Est) | 65.00% (Est) | -      | Up is Good | ◄►<br>Neutral |
| CAN36    | Number of vehicles in CYC Fleet  | Quarterly            | 238            | 253          | 217       | -            | 205          | -            | -            | -      | Neutral    | ◄►<br>Neutral |
| CAN37    | Number of low emission vehicles in CYC Fleet, operating in York (Electric, Hybrid and Euro 6)  | Quarterly            | 112            | 141          | 150       | -            | 162          | -            | -            | -      | Up is Good | ▲<br>Green    |
|          | % of low emission vehicles in CYC Fleet, operating in York (Electric, Hybrid and Euro 6)   | Quarterly            | 47.05%         | 56.00%       | 69.00%    | -            | 79.00%       | -            | -            | -      | Up is Good | ▲<br>Green    |
| CAN031   | P&R Passenger Journeys - (LI 3 b) - (2009 baseline: 3,941,852)   | Monthly              | 3.17m          | 3.6m         | 3.77m     | 0.87m        | -            | -            | -            | -      | Up is Good | ◄►<br>Neutral |



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|---------------|--|---|----------------|----------------|----------------|----------------|-------|----|----|--------|------------|---------------|---------------|
|               |  | Collection Frequency  | 2022/2023      | 2023/2024      | 2024/2025      | Q1             | Q2    | Q3 | Q4 | Target | Polarity   | DOT           |               |
| 01. Transport | CAN032   | Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (2009 baseline: 10,832,614)   | Monthly        | 9.83m          | 10m            | 9.94m          | 2.26m | -  | -  | -      | -          | Up is Good    | ◄►<br>Neutral |
|               | CAN032-A   | Passenger journeys on local bus services (Not comparable with CAN031/CAN032 - DfT measure - BUS01e)   | Annual         | 13.2m          | 14.6m          | -              | -     | -  | -  | -      | -          | Up is Good    | ▲<br>Green    |
|               | CAN032-B   | Passenger journeys on local bus services per head of population - (DfT measure BUS01f)  | Annual         | 65.6           | 70.6           | -              | -     | -  | -  | -      | -          | Up is Good    | ▲<br>Green    |
|               |  | Benchmark - National Data   | Annual         | 59.8           | 62.9           | -              | -     | -  | -  | -      | -          |               |               |
|               |  | Benchmark - Regional Data   | Annual         | 40.5           | 43             | -              | -     | -  | -  | -      | -          |               |               |
|               | CES26  | Index of cycling activity (%) (AM Peak) from 2009 Baseline (5,460) (Calendar Year) (LI 2a(ii)) - SUSPENDED DATA AWAITING REVIEW   | Annual         | 103.00% (2022) | 106.00% (2023) | -              | -     | -  | -  | -      | -          | Up is Good    | ▲<br>Green    |
|               | CES27  | Index of cycling activity (%) (PM Peak) from 2009 Baseline (3,823) (Calendar Year) (LI 2b(ii)) - SUSPENDED DATA AWAITING REVIEW   | Annual         | 96.00% (2022)  | 102.00% (2023) | -              | -     | -  | -  | -      | -          | Up is Good    | ▲<br>Green    |
|               | CES33  | Index of pedestrians walking to and from the City Centre (%) (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))                                    | Annual         | 124.00% (2022) | 125.00% (2023) | 101.00% (2024) | -     | -  | -  | -      | -          | Up is Good    | ◄►<br>Neutral |
|               | CES34  | % of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (Calendar Year) (LI 4a) | Annual         | 60.00% (2022)  | 78.00% (2023)  | 78.70% (2024)  | -     | -  | -  | -      | -          | Up is Good    | ◄►<br>Neutral |
|               | GCC02  | Carbon emissions across the city (kilotonnes of carbon dioxide equivalent) (Calendar Year)  | Annual         | -              | -              | -              | -     | -  | -  | -      | -          | Up is Bad     | ◄►<br>Neutral |
| TAP35         | % of Talkabout panel who think that the council and partners are doing well encouraging the use of low emission vehicles     | Discontinued  | 17.65%         | 14.53%         | 14.32%         | -              | -     | -  | -  | -      | Up is Good | ◄►<br>Neutral |               |
|               | % of Talkabout panel who think that the council and partners are not doing well encouraging the use of low emission vehicles | Discontinued  | 46.26%         | 52.23%         | 48.85%         | -              | -     | -  | -  | -      | Up is Bad  | ◄►<br>Neutral |               |



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|--------------------------------|---|----------------------|----------------|-----------|------------------|-----------|-------|----|----|--------|------------|------------|
|                                |   | Collection Frequency | 2022/2023      | 2023/2024 | 2024/2025        | Q1        | Q2    | Q3 | Q4 | Target | Polarity   | DOT        |
| TAP40                          | % of Talkabout panel who think that the council and partners are doing well encouraging residents to use sustainable methods of transport     | Quarterly            | -              | -         | -                | 36.53%    | -     | -  | -  | -      | Up is Good | ◀▶ Neutral |
|                                | % of Talkabout panel who think that the council and partners are doing not well encouraging residents to use sustainable methods of transport | Quarterly            | -              | -         | -                | 50.67%    | -     | -  | -  | -      | Up is Bad  | ◀▶ Neutral |
| TSS08B                         | % of tenants who say car parking is not a problem in their neighbourhood  | Annual               | 40.10%         | 32.91%    | 31.96%           | -         | -     | -  | -  | -      | Up is Good | ▼ Red      |
|                                | % of tenants who say car parking is a major problem in their neighbourhood  | Annual               | 29.70%         | 33.42%    | 34.59%           | -         | -     | -  | -  | -      | Up is Bad  | ▲ Red      |
|                                | % of tenants who say car parking is a minor problem in their neighbourhood  | Annual               | 30.20%         | 33.54%    | 33.45%           | -         | -     | -  | -  | -      | Up is Bad  | ◀▶ Neutral |
| YCC036                         | Customer Centre appointments - Parking  | Monthly              | 508            | 262       | 215              | 60        | 51    | -  | -  | -      | Neutral    | ◀▶ Neutral |
| YCC107                         | YCC Number of calls offered - Parking   | Weekly               | 20,911         | 16,033    | 16,327           | 4,250     | 5,416 | -  | -  | -      | Neutral    | ◀▶ Neutral |
| CES05                          | % of Principal roads where maintenance should be considered (Local Recording)   | Annual               | NC             | 10.58%    | 14.03%           | -         | -     | -  | -  | -      | Up is Bad  | ◀▶ Neutral |
|                                | % of Principal roads where maintenance should be considered (Scanner - NI 130-01)   | Annual               | NC             | 2.00%     | 3.00%            | -         | -     | -  | -  | -      | Up is Bad  | ▲ Red      |
|                                | Benchmark - National Data (Scanner DTI Comparison)  | Annual               | 4.00%          | 4.00%     | (Avail Dec 2025) | -         | -     | -  | -  | -      | -          |            |
|                                | Benchmark - Regional Data (Scanner DTI Comparison)  | Annual               | 3.00%          | 3.00%     |                  | -         | -     | -  | -  | -      | -          |            |
| Regional Rank (Rank out of 15) | Annual  | N/A                  | N/C            |           | -                | -         | -     | -  | -  |        |            |            |
| CES06                          | % of Non-principal classified roads where maintenance should be considered (Local Recording)  | Annual               | NC             | 25.38%    | 32.86%           | -         | -     | -  | -  | -      | Up is Bad  | ▲ Red      |
|                                | % of Non-principal classified roads where maintenance should be considered (Scanner - NI 130-02)  | Annual               | NC             | 4.00%     | 4.00%            | -         | -     | -  | -  | -      | Up is Bad  | ◀▶ Neutral |
|                                | Benchmark - National Data (Scanner DTI Comparison)  | Annual               | 7.00%          | 7.00%     | (Avail Dec 2025) | -         | -     | -  | -  | -      | -          |            |
|                                | Benchmark - Regional Data (Scanner DTI Comparison)  | Annual               | 3.00%          | 4.00%     |                  | -         | -     | -  | -  | -      | -          |            |
| Regional Rank (Rank out of 15) | Annual  | N/A                  | N/C            |           | -                | -         | -     | -  | -  |        |            |            |
|                                | % of Unclassified roads where maintenance should be considered (Local Recording)  | Annual               | NC             | 41.84%    | 47.09%           | -         | -     | -  | -  | -      | Up is Bad  | ▲ Red      |



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|--------------|---|--|----------------|------------|-----------------|------------------|--------|--------|----|--------|------------|---------------|---------------|
|              |   | Collection Frequency   | 2022/2023      | 2023/2024  | 2024/2025       | Q1               | Q2     | Q3     | Q4 | Target | Polarity   | DOT           |               |
| 02. Highways | CES07   | % of Unclassified roads where maintenance should be considered (BV224b)  | Annual         | NC         | 19.00%          | 25.00%           | -      | -      | -  | -      | -          | Up is Bad     | ◀▶<br>Neutral |
|              |   | Benchmark - National Data (Scanner DTI Comparison)   | Annual         | 17.00%     | 17.00%          | (Avail Dec 2025) | -      | -      | -  | -      | -          |               |               |
|              |   | Benchmark - Regional Data (Scanner DTI Comparison)   | Annual         | 17.00%     | 17.00%          |                  | -      | -      | -  | -      | -          |               |               |
|              |   | Regional Rank (Rank out of 15)   | Annual         | N/A        | N/C             |                  | -      | -      | -  | -      | -          |               |               |
|              | CES100  | Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.09m) (LI 10diii)                  | Annual         | 2.08m      | 2.03m           | 2.03m            | -      | -      | -  | -      | -          | Neutral       | ◀▶<br>Neutral |
|              | CES14   | Reported number of PEOPLE killed in road traffic accidents (Calendar Year) (LI 13a)                                | Monthly        | 4 (2022)   | 4 (2023 Prov)   | 2 (Prov 2024)    | -      | -      | -  | -      | -          | Up is Bad     | ◀▶<br>Neutral |
|              | CES14i  | Reported number of PEOPLE killed or seriously injured (KSI) in road traffic accidents (Calendar Year) (LI 13a (i)) | Monthly        | 42 (2022)  | 64 (2023 Prov)  | 46 (Prov 2024)   | -      | -      | -  | -      | -          | Up is Bad     | ◀▶<br>Neutral |
|              | CES16   | Reported number of PEOPLE slightly injured in road traffic accidents (Calendar Year) (LI 13c)                      | Monthly        | 347 (2022) | 303 (2023 Prov) | 331 (Prov 2024)  | -      | -      | -  | -      | -          | Up is Bad     | ◀▶<br>Neutral |
|              | CES17   | Reported number of CHILDREN (0-15) killed in road traffic accidents (Calendar Year) (LI 13b)                       | Monthly        | 0 (2022)   | 0 (2023)        | 0 (Prov 2024)    | -      | -      | -  | -      | -          | Up is Bad     | ▼<br>Green    |
|              | CES61   | STREET LIGHTING - Number of issues reported - (Customer Raised)  | Monthly        | 2,731      | 2,183           | 2,573            | 251    | 564    | -  | -      | -          | Neutral       | ◀▶<br>Neutral |
|              | CES62   | STREET LIGHTING - Average time taken to resolve issues (Working days) - (Customer Raised)                          | Monthly        | 13         | 6.4             | 15.6             | 3.5    | 2.5    | -  | -      | -          | Up is Bad     | ▼<br>Green    |
|              | CES63   | STREET LIGHTING - % issues resolved within target time (SLA) - (Customer Raised)                                   | Monthly        | 35.40%     | 42.90%          | 40.30%           | 72.00% | 47.50% | -  | -      | -          | Up is Good    | ◀▶<br>Neutral |
|              | CES82   | STREET LIGHTING - Total number of Streetlights   | Annual         | -          | -               | -                | -      | -      | -  | -      | -          | Neutral       | ◀▶<br>Neutral |
|              | CES83   | STREET LIGHTING - Total number of Streetlights with LEDs   | Annual         | -          | -               | -                | -      | -      | -  | -      | -          | Neutral       | ◀▶<br>Neutral |
| CES83a       | STREET LIGHTING - % of Streetlights with LEDs                             | Annual   | -              | -          | -               | -                | -      | -      | -  | -      | Up is Good | ◀▶<br>Neutral |               |
| YCC226       | STREET LIGHTING - Number of issues reported online (Digital channel only) | Monthly  | 1,663          | 1,603      | 2,083           | 177              | 462    | -      | -  | -      | Neutral    | ◀▶<br>Neutral |               |
|              | STREET LIGHTING - % of issues reported online (Digital channel only)      | Monthly  | 60.90%         | 73.40%     | 81.00%          | 70.50%           | 81.90% | -      | -  | -      | Up is Good | ◀▶<br>Neutral |               |
|              | Large Project - Local Plan  | Discontinued   | Amber          | Green      | Green           | Closed           | -      | -      | -  | -      | Neutral    | ◀▶<br>Neutral |               |



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|--------------------|---------|---|----------------|-----------|-----------|--------------------------|----------|-------|----|--------|----------|-----------|-----------|-----------|
|                    |         | Collection Frequency  | 2022/2023      | 2023/2024 | 2024/2025 | Q1                       | Q2       | Q3    | Q4 | Target |          |           |           |           |
| 03. Large Projects | CORP10L | Large Project - York Central  | Quarterly      | Amber     | Amber     | Amber                    | Amber    | Amber | -  | -      | -        | Neutral   | ↔ Neutral |           |
|                    |         | Large Project - Castle Gateway  | Quarterly      | Amber     | Amber     | Amber                    | Amber    | Amber | -  | -      | -        | Neutral   | ↔ Neutral |           |
|                    |         | Large Project - Outer Ring Road (A1237)   | Quarterly      | Amber     | Amber     | Amber                    | Red      | Amber | -  | -      | -        | Neutral   | ↔ Neutral |           |
|                    |         | Large Project - Smart Travel Evolution Programme (STEP)   | Discontinued   | Green     | Green     | Closed                   | -        | -     | -  | -      | -        | -         | Neutral   | ↔ Neutral |
|                    |         | Large Project - Flood Risk  | Discontinued   | Green     | Green     | Closed                   | -        | -     | -  | -      | -        | -         | Neutral   | ↔ Neutral |
|                    |         | Large Project - City Centre Access  | Quarterly      | Green     | Red       | Green                    | Green    | Green | -  | -      | -        | -         | Neutral   | ↔ Neutral |
|                    |         | Large Project - Hyperhubs   | Discontinued   | Amber     | Complete  | -                        | -        | -     | -  | -      | -        | -         | Neutral   | ↔ Neutral |
|                    |         | Large Project - Haxby Station   | Quarterly      | Amber     | Green     | Closed (Pending funding) | (Paused) | Amber | -  | -      | -        | -         | Neutral   | ↔ Neutral |
|                    |         | Large Project - York Station Gateway  | Quarterly      | Amber     | Red       | Red                      | Red      | Amber | -  | -      | -        | -         | Neutral   | ↔ Neutral |
|                    |         | Large Project - Ouseworm (York and North Yorkshire Catchment Flood Management Project)          | Quarterly      | Green     | Green     | Green                    | Green    | Green | -  | -      | -        | -         | Neutral   | ↔ Neutral |
|                    |         | Large Project - Hyperhubs - Union Terrace   | Quarterly      | -         | Amber     | Amber                    | Green    | Green | -  | -      | -        | -         | Neutral   | ↔ Neutral |
|                    |         | Large Project - EV Charger  | Quarterly      | -         | Amber     | Red                      | Amber    | Amber | -  | -      | -        | -         | Neutral   | ↔ Neutral |
|                    |         | Large Project - Bus Service Improvement Plan (BSIP)   | Quarterly      | -         | -         | Green                    | Green    | Green | -  | -      | -        | -         | Neutral   | ↔ Neutral |
|                    |         | Large Project - Hyperhubs - Askham Bar  | Quarterly      | -         | -         | Amber                    | Amber    | Amber | -  | -      | -        | -         | Neutral   | ↔ Neutral |
| 04. Finance        | BPI110  | Forecast Budget Outturn (£000s Overspent / - Underspent) - CYC Subtotal (excluding contingency) | Quarterly      | £4,887    | £3,661    | £1,123                   | £4,909   | -     | -  | -      | -        | Up is Bad | ▲ Red     |           |
| Projects -         | CORP10L | Large Project - P&R Interchanges  | Quarterly      | -         | -         | -                        | Green    | Green | -  | -      | -        | Neutral   | ↔ Neutral |           |